



# El Paso Health


## Medicare Advantage

# ATTENTION

## Participating/Contracted EPH MA DSNP PROVIDER

El Paso Health MA DSNP Members who present this card have elected YOU as their service Provider and EPH MA D-SNP as their plan for care. Let's work together to help our community receive care. Here are some key points:

- El Paso Health Medicare Advantage is committed to working with our provider network to make the process easier in order to deliver the highest level of care.
- Providing access to care is a collaborative effort and our strong network partnerships will help build a health focused community.
- Our staff is here to help you with any questions you may have related to this program.



Advantage Dual SNP (HMO D-SNP)

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<p>Name: [YOUR NAME]            ID: [000000000000]            PBP: H3407-001            Plan: El Paso Health Advantage            Dual SNP (HMO D-SNP)            Effective Date:</p> <p><b>Pharmacists Only:</b>            Navitus: 1-866-270-3877            RxBin: 610602            RxPCN: NVTD            RxGRP: EHD001</p>	<p>Office Visit: \$0            Specialist: \$0            Emergency Room: \$0</p> <hr/> <p>PCP Name: [YOUR PCP]            PCP Phone: [000-000-0000]</p> <p style="text-align: center;"><b>EPHMedicare.com</b></p> <p style="text-align: center;"><b>Medicare</b><sub>Rx</sub>  <small>Prescription Drug Coverage</small></p>
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<p><b>Medical Providers:</b>            Electronic Claims            Availity Payer ID: EPF07</p> <p><b>Paper Claims:</b>            El Paso Health Medicare            PO Box 971100            El Paso, TX 79997</p> <p><b>Eligibility &amp; Prior Authorization</b>            1-833-742-3125</p> <p><b>Provider Directory:</b>            EPHMedicare.com</p>	<p><b>For Members:</b>            In case of emergency, call 9-1-1 or go to the closest emergency room.</p> <p><b>Member Services:</b>            1-833-742-3125            (TTY: 711)</p> <p><b>Behavioral Health Services:</b>            1-877-379-7647</p> <p><b>Pharmacy Benefits:</b>            1-833-742-3125</p> <p><b>FIRSTCALL (24/7 Nurse Line):</b>            1-844-549-2826</p>
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If you need assistance, call us at 1-833-742-3125 or visit our website at <https://ephmedicare.com/>

or email our Provider Relations Team for more information  
 ProviderServicesDG@elpasohealth.com